



## PRODUCT RETURN FORM

Conditions of returning goods;

1. Where a customer wishes to change an item we will only swap items out if they are in new condition, and we are contacted within 28 days of purchase.
2. Should a customer require a refund for an item we ask that it is returned within 28 days of purchase and in new condition.
3. We will only refund postage for items sent back within their 12 month warranty period for repair. A proof of postage needs to be emailed to the address below.

Please complete the details below and send back with your item (if you are unable to print the sheet please return it via email to [sales@hicksandhides.com](mailto:sales@hicksandhides.com)).

<b>ORIGINAL ORDER NUMBER</b>	
<b>REASON FOR RETURN</b>	
<b>REFUND OR REPLACEMENT</b>	
<b>CONTACT NAME</b>	
<b>ADDRESS (IF REPLACEMENT)</b>	
<b>CONTACT NUMBER</b>	

Please return all items to the address found below, any queries call 01386 858955.

We unfortunately cannot be responsible for items lost in the post; we suggest that recorded delivery is used for all returns.

Kindest Regards,  
**HICKS AND HIDES**